

# **International Journal of Agriculture Extension and Social Development**

Volume 7; Issue 4; April 2024; Page No. 229-236

Received: 22-01-2024 Accepted: 28-03-2024 Indexed Journal Peer Reviewed Journal

# The level of job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq

<sup>1</sup>Dr. Majeed Hadi Salih Al-Hamdany, <sup>2</sup>Talal Saeed Hameed and <sup>3</sup>Sadam Abbas Haskah

<sup>1</sup>Department of Economics and Extension, College of Agriculture, Tikrit University, Tikrit, Iraq

<sup>2</sup>Department of Agriculture Extension & Technology Transfer, College of Agric & Forestry, University of Mosul, Mosul, Iraq

<sup>3</sup>Department of English and Islamic Studies, Imam Al-adham University, Iraq

DOI: https://doi.org/10.33545/26180723.2024.v7.i4c.555

Corresponding Author: Dr. Majeed Hadi Salih Al-Hamdany

#### Abstract

The objective of the research was to determine the job performance level of personnel in the agricultural extension organization for executive management in the central governorates of Iraq across five specific areas: (the decision-making process, the communication process, the motivation process, the leadership process, and the motivation process), as well as testing the relationship between the dependent variable and the factors. The sample was randomly selected by 50% from the agricultural directorates of the governorates of Baghdad, Wasit, Babylon, and Salah al-Din, which numbered 266 employees of the executive management. The research sample became 133 employees, with (45 respondents from Baghdad Governorate, 35 respondents from Babylon Governorate, 30 respondents from Salah al-Din Governorate, and 23 respondents from Diyala Governorate, the questionnaire form was used to collect data from the respondents after presenting it to the specialists. The validity and reliability of the form were verified to achieve the research objectives. Appropriate statistical tools were used to analyze the data and the SPSS statistical program. Field data was collected through a personal interview with the respondents for the executive management of the research sample, in February 2024.

The results of the research showed that the level of the job performance of the respondents in the agricultural extension organization for the executive management in the central governorates of Iraq, in general, was average, tending to decline according to the scale, with an arithmetic mean of 98.8, and a standard deviation of 19.82, and the level of performance in the areas of research ranged from medium to low, and the field of The motivation process had the lowest performance level with an average of 16.89 degrees, and the motivation process field had an average performance of 19.43 degrees, and these averages are considered low among other fields.

The research recommended that the senior management of the agricultural extension organization in Iraq set priorities in solving the problems of executive management, which is in contact with farmers and works to develop them by introducing them to training courses, rewarding them materially and morally, and working to stimulate their motivation and desire to work.

Keywords: Job performance, agricultural extension organization, executive management, Iraq

#### Introduction

The current era is characterized by the dominance of organizations and their inclusion in various areas of life, especially the executive ones. Rather, they are considered the vital nerve of the people that meets their various needs, and they strive hard to achieve the goals for which they were established by raising their efficiency and effectiveness through good management and management, the success of which is proven by improving and improving the performance. The organization does not aim to raise its employees' performance level (Arvis, 2018: p. 478)<sup>[1]</sup>.

Performance directly expresses the efforts of employees to achieve the goals of the organization, and the level of performance depends on the capabilities, skills, and experiences of employees that emerge from a set of requirements that include qualifications, inclinations, interests, and other factors. Outstanding performance is focused on a scientific background and practical qualification that clarifies the requirements. Work and simplifies procedures and steps, as the capabilities and previous experiences of workers contribute to supporting innovation and creativity in the performance process (Joan, 2015: p. 60)<sup>[2]</sup>.

Some meanings should not be confused with each other: behavior, achievement, and performance. Behavior is the work that an individual does in the organization. Achievement is the impact or results that remain after the individual stops working. Performance is the interaction between behavior and achievement, which is the sum of behavior and results. Consequent to it, then performance is an interaction between behavior and the results resulting from it. Therefore, job performance is behavior that leads to the written goal with reasonable use of available resources by established standards, and the results resulting from this behavior are expressed in specific units of measurement, indicating the degree of completion of the tasks that make up the job within a period. Specific (Saliha, 2010: 65) <sup>[3]</sup>.

Any process consists of several stages until it comes into existence, produces products, and achieves the goals designed for it. Performance is the main component of the process, and the living part of it because it is linked to the human being (the human element) who manages the process. Therefore, job performance is of great importance to any organization that wants success and progress. If performance is High, this is a clear indicator of the organization's success, stability, and effectiveness. The organization is more stable and lasts longer when the performance of its workers is as required, meaning that the job performance of workers in any organization is only a reflection of the capabilities and motivations of subordinates and leaders as well (Okasha, 2008: p. 34)<sup>[4]</sup>. Performance constitutes the basic axis around which all managers focus their efforts, and it represents the common denominator of the interest of management scholars, as it is considered one of the most important activities that reflect the goals and the means necessary to achieve them (Rabaya, 2003: p. 85)<sup>[5]</sup>.

Organizations are keen to carry out all their various tasks with a high level of efficiency and effectiveness, and the employee who is subject to job performance evaluation represents one of the most important basic variables affecting this efficiency and effectiveness, as the effectiveness of any organization is linked to the efficiency of the influential and effective human element in the organization, as the performance evaluation process is one of The most important functions of human resources management used in the organization in general. Through the results of performance evaluation, we can judge the success of recruitment and employment policies We can also use its results to determine the training needs of employees in the organization. We can also take these results as a basis upon which to disburse material and moral rewards and make adjustments among employees. It also gives the president the organization and helps management determine the extent of the employee's suitability for his current job and the extent of his potential for success in any other job. (Abu Hatab, 2009: p. 2)<sup>[6]</sup>. The goal of improving performance can only be achieved through comprehensive studies of its elements and levels in all departments, senior, middle, and executive management, analyzing the organizational factors affecting it, and developing those factors. The philosophy of improving performance represents a general policy pursued by modern organizations, as it is necessary for continuous improvement and development of all Organizational factors, especially those that affect its employees at all administrative levels (Al-Salami, 2002: p. 147) <sup>[7]</sup>. The organization's performance has become one of the basic concepts for supervisors of organizations at all levels of the organization, because the outcomes of this performance may have harmful effects on the work, efficiency, and returns of the organization, or maybe the basis of its success and continuity, enhancing its position among organizations, and the success of its work (Hadi, 2005: p. 162) [8]. The efficiency of job performance is the employees' performance of the tasks assigned to them, and their ability to complete them, and performance reflects the manner and method of performing the work requirements and is measured by the results achieved. The study of Al-Kathiri and Mahlar (2021) <sup>[10]</sup> showed that achieving the organization's goals is when it is exposed to many external and internal influences that affect the nature of human resources management practices and its main role in the

organization, as the organization cannot perform its role, which has made work in government organizations stereotypical without creativity, especially since the employee works Seriously and sincerely, it has emerged that it is necessary to pay attention and care when selecting employees in the organization according to precise standards, simultaneously training and qualifying them to the fullest extent (Alkathiri, 2021: p60)<sup>[10]</sup>.

Performance is an administrative process through which the efficiency of workers is determined and the extent of their contribution to the completion of the work entrusted to them, as well as judging the behavior and actions of workers during work and the extent of the progress they make during their work. It is what the worker does after being assigned to it and it is of a specific quantity and a specific quality level. It is the result of the interaction between effort, capabilities, and role awareness (Abu Hamid, 2020) <sup>[11]</sup>.

Job performance is not the goal, but rather the means to achieve the goals. To achieve those goals, most departments focus on strengthening those means to achieve the best results, through understanding and analyzing the factors affecting job performance and raising their efficiency, whether those factors are related to the physical and psychological aspects of the employees. Or linked to the style and behavior of departments (Abdul Razzag, 2022: p. 45) <sup>[12]</sup>. Job performance has components that work to support it, and these components or factors increase the effectiveness of performance. The strategic leaders in the organization spread their ideas to the rest of the directorates of the organization and its employees with their experiences, practices, and previous experiences. A leader who trusts his employees and shares decisions with them toward achieving the organization's goals creates a positive climate among his subordinates. It motivates them to work actively and love innovation and creativity at work (Abdel Hafeez et al., 2019, p. 105) <sup>[13]</sup>. Leadership is also considered one of the most important pillars of the success of organizations and companies in general. The inspiring, motivating manager who follows the work of teams and employees, listens to them, and shares their work, concerns, and the joy of success is the manager who brings the organization together inspires employees to work in a team spirit, and is one of the examples that makes leadership a positive factor influencing behavior. Organizational is the manager's presence at work before the rest of the employees and the manager's interest in the employees' private and general problems and helping to solve them (Al-Qaryouti, 2012) <sup>[14]</sup>. The correct administrative approach is for the organization to adopt a policy of rewards and incentives for its employees, such as material or moral incentives such as thank-you cards, promotions, or compliments in front of the rest of the employees, and not to be extravagant with many incentives so that the employees do not get used to them It becomes an unimportant matter or a normal routine matter for them. (Ahmed Al-Ghamdi, 2018) <sup>[15]</sup>. The performance of guidance employees in their tasks and the advanced roles expected of them requires that they be qualified at all levels to perform guidance tasks before and during their joining guidance services. Guidance institutions must also be able to enhance employees' professional competence during their service with certain specifications and characteristics due to the payment and impact that this has. Characteristics in the way they respond to farmers, to their work, and to the organization to which they belong, and then to the efficiency and effectiveness of their performance of the extension tasks entrusted to them (Saleh et al., 2016: 61)<sup>[16]</sup>. As organizations expand, the methods of communication and postal correspondence expand with them. Some organizations are interested in the official communication correspondence, system among their so postal correspondence passes gradually between the chains of the administrative hierarchy and thus passes through more than one side. Therefore, the employee at the lower levels does not enjoy administrative independence in his decisions, which causes, He has some distress and resentment, due to the delay in responding to these decisions, unlike horizontal communications in large institutions that depend on the independence of each department. The human and material resources department coordinates with other departments (Al-Baiti, 2022) <sup>[17]</sup>. The success of any organization in achieving its goals depends on the efficiency of the performance of its employees in carrying out the tasks they are planning to carry out. However, one of the biggest problems that various organizations in developing countries suffer from is their lack of a detailed, accurate, and written description of the tasks of their various job positions, which is expressed in the concepts of management science through job descriptions. Agricultural extension organizations in developing countries suffer from the same problem, as they lack A clear and specific description of the jobs and qualifications of workers. Studies analyzing the role of agricultural extension workers revealed that they face many work-related problems, the most prominent of which is ambiguity in the job role (Al-Hamdallah, 2016: p. 234) <sup>[16]</sup>. The term job performance refers to all the tasks and activities that the employee does under the circumstances in which he works. It can be said that no matter how much effort, money, time, organization, planning, and evaluation he exerts, it will not achieve the desired goal unless there is an appropriate and appropriate number of capable agricultural extension workers. To carry out their scientific and practical job responsibilities prescribed for the performance of their jobs, as this is considered a contribution to achieving efficient performance of their work, and thus their contribution to achieving the goals of the extension organization, especially for agricultural extension workers (Al-Sayed, 2005: p. 78)<sup>[19]</sup>.

From what was mentioned previously, it becomes clear the great importance and huge responsibility placed on the shoulders of the agricultural extension system in general and on the agricultural extension workers working in it in particular in the current and future circumstances, especially at the local levels, given that field agricultural extension workers are the effective tool for implementing and making successful agricultural extension programs that feed into the crucible of development. In the end, despite the previously mentioned importance of agricultural extension workers and their potential for the success and development of agricultural extension work as a whole, some of the problems that plague their reality have been diagnosed, and some important questions are raised in this research represent the real problem of the research, which are.

1. How well are employees performing their jobs at the executive management's agricultural extension agency

in the central governorates of Iraq?

- 2. How well do employees in the agricultural extension organization in the central governorates of Iraq do their jobs in relation to the research areas of decision-making process, communication process, motivation process, and leadership process?
- 3. What are the problems in the level of job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq?

#### **Research** aims

- 1. Determining the degree of job performance of employees in the executive administration of the central governorates of Iraq's agricultural extension agency.
- 2. Identify the level of the job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq in the following studied research areas: the decision-making process, the communication process, the motivation process, the leadership process, and the motivation process)?
- 3. Determine the relationship between the level of job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq and the following studied variables (age, educational attainment, number of years of job agricultural service, number of years of service in agricultural extension, participation in training courses, attitude towards extension) agricultural).
- 4. Identifying the problems and level of job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq.

#### **Research Methodology**

This research comes within the framework of research that falls within the descriptive approach, as this approach describes what exists in the current situation and interprets it by collecting data on the level of opinions, positions, and reactions on the subject of the job performance of workers in the executive management of the agricultural extension organization (Al-Sammak, 2019: 189)<sup>[20]</sup>.

# Community and its research sample

A field survey was conducted in the governorates of Baghdad, Babylon, Diyala, and Salah al-Din to assess the performance of employees working in the executive management of the agricultural extension organization. This survey focused specifically on the agricultural divisions within these governorates, as the executive management is located there. The research community comprised all agricultural employees engaged in agricultural extension. There were a total of 266 agricultural extension units, and 50% of these units were selected to participate in the research. The research sample consisted of 133 agricultural laborers, picked at random from the governorates under study. Specifically, there were 45 respondents from Baghdad Governorate, 35 respondents from Babylon Governorate, 30 respondents from Salah al-Din Governorate, and 23 respondents from Divala Governorate.

The questionnaire had two sections. The initial section comprised the farmer's personal details, including age, educational attainment, years of professional agricultural experience, years of service in agricultural extension, participation in training courses, and the respondents' attitude towards agricultural extension. The variables were quantified in the following manner:

- 1. Age: measured by the number of years.
- 2. Academic achievement: It was measured through levels (preparatory, institute, bachelor's, higher certificate) and was given (4, 3, 2, 1) respectively. Thus, the educational scale ranged between (1 4) grades.
- **3.** Number of years of service: measured by the number of years.
- **4.** Number of years of service in agricultural extension: measured by the number of years.
- 5. **Participation in training courses:** measured by the number of courses in which he participated.
- 6. Attitude towards agricultural extension: It was measured through the levels (negative, neutral, positive) and given (3, 2, 1) respectively. The attitude consists of 8 items, four negative, and the other four positive.

Measure the respondent's performance of the executive management in the agricultural extension organization, the scale consisted of the following levels (high, medium, low), and weights were given to them respectively (3, 2, 1). The scale consisted of (50) items distributed over five areas: (the decision-making process consisted of 10 items and the scale range was (10-30) scores, the communication process consisted of 11 items and the scale range was (11-33) scores, and the motivation process. It consisted of 8 items and the scale range was (8-24) scores, the leadership process consisted of 12 items, and the scale ranges were (12-36) scores and the motivation process. Thus, the theoretical scale scores ranged from (50-150), with a hypothesized average of (75) degrees.

# Data collection and analysis

The process of collecting research data was done through a questionnaire form in the form of a personal interview with the respondents in February 2024. After completing the data collection process, it was transcribed through the Excel and (SPSS) programs used to analyze and process the data statistically. After that, the data was organized into tables to be displayed. Results and their interpretation.

#### Results

Job performance of agricultural extension workers for the executive administration in the central governorates of Iraq. The research results showed that the general arithmetic mean for the respondents was 98.8 for the job performance of the executive management and a standard deviation of 19.82. 60.9% of the respondents were in the average category for the job performance of executive management, 23.31% were in the low category, and 15.79% were in the high category. The level of job performance was categorized into three groups according to the rule of range, as in Table

<b>Table 1:</b> Presents the distribution of responses based on job
performance categories of senior management across all study

domains

Category	Number % Average performance so		Average performance score
low (50-83)	31	23.31	65.6
middle (84-117)	81	60.90	99.2
high (118-150)	21	15.79	134.1

From Table 1. The level of job performance of the agricultural extension workers for the executive management is described as average and tends to be weak, this is due to some reasons, including the inappropriate communication process, as well as weakness in the decision-making process, an important reason is weakness in motivation, Employees perform their daily work at the organizational level.

The job performance of the agricultural extension workers for the executive management in all areas of research, as follows.

# The field of the decision-making process

The results of the research showed that the arithmetic mean of the respondents in the performance of the decisionmaking process was 20.91, with a standard deviation of 19.82. The percentage of 62.41% was in the medium category, the percentage of 21.80% was in the low category, and the percentage of 15.79% was in the high category, the job performance score was divided into three categories depending on the range law, as in Table 2.

 Table 2: Presents the distribution of responses based on job

 performance categories of executive management in the decision 

 making process sector

Category	Number	%	Average performance score		
low (11-17)	29	21.80	13.81		
Middle(18-24)	83	62.41	21.02		
high (25-30)	21	15.79	26.79		

From Table 2. The level of job performance of the respondents in the Agricultural Extension Organization for the executive management in the field of the decision-making process is described as average and tends to be weak, the reason may be due to the lack of sufficient data on farmers, as well as their actual needs, administrative restrictions and delegation of powers to them, and lack of Choosing an alternative to work to solve a problem or modify a situation.

#### The field of communication process

The results of the research showed that the arithmetic mean of the respondents in the performance of the communication process was 21.18 degrees, with a standard deviation of 3.52. The percentage of 66.17% was in the medium category, the percentage of 21.05% was in the low category, and the percentage of 12.78% was in the high category, The work performance score was segmented into three distinct areas. Based on the principles of the range law, as in Table 3.

International Journal of Agriculture Extension and Social Development

 Table 3: Distribution of respondents according to job performance categories of executive management in the field of the communication process

Category	Number	%	Average performance score
low (11-18)	28	21.05	14.05
Middle(19-26)	88	66.17	21.91
high (27-33)	17	12.78	29.09

From Table 3. the level of job performance of the respondents in the Agricultural Extension Organization for the executive management in the field of the communication process is described as average, tending to be weak. This is due to several reasons, which may include the lack of means of transportation and extension aids, as well as weak training in modern methods and means of calling.

# The field of the Stimulation process

The results of the research showed that the arithmetic mean of the respondents in the performance of the Stimulation process was 16.46 degrees, with a standard deviation of 5.01. The percentage of 60.15% was in the medium category, the percentage of 24.81% was in the low category, and the percentage of 15.04% was in the high category. The work performance score was categorized into three distinct groups, Depending on the range law, as in Table 4.

**Table 4:** The responders were categorized based on their work performance in senior management within the realm of the Stimulation process

Category	Number	%	Average performance score		
low (10-14)	33	24.81	12.01		
Middle(15-19)	80	60.15	16.89		
High(20-28)	20	15.04	21.78		

From Table 4. the level of job performance of the respondents in the agricultural extension organization for the executive management in the field of the Stimulation process is described as average, tending to be weak. This is due to several reasons, which may include the lack of material and moral rewards for workers in agricultural extension and the weakness of external drivers and influences, which management uses to stimulate achievement motivation among working individuals.

#### The field of leadership process

The results of the research showed that the arithmetic mean of the respondents in the performance of the driving process was 24.05 degrees, with a standard deviation of 5.01. The percentage of 55.64% was in the medium category, the percentage of 26.31% was in the low category, and the percentage of 18.05% was in the high category. The job performance score was divided into three categories. Depending on the range law, as in Table 5.

Table 5: Distribution of respondents according to job performance categories of executive management in the field of the leadership process

Category	Number	%	Average performance score
low (14-21)	35	26.31	17.31
Middle (22-29)	74	55.64	24.45
High (30-36)	24	18.05	32.78

From Table 5. The job performance of the responders in agricultural extension for executive management in the leadership process is characterized as average and quite weak. This can be attributed to several factors, such as the failure to delegate essential authorities and the limited degree of autonomy given to subordinates.

#### The field of motivation process

The results of the research showed that the arithmetic mean of the respondents in the performance of the driving process was 19.41 degrees, with a standard deviation of 3.43. The percentage of 60.90% was in the medium category, the percentage of 22.56% was in the low category, and the percentage of 16.54% was in the high category. The job performance score was divided into three categories, Depending on the range law, as in Table 6.

**Table 6:** The job performance score was divided into three categories, Depending on the range law

Category	number	%	Average performance score
low (11-16)	30	22.56	23.67
Middle (17-22)	81	60.90	19.43
High (23-27)	22	16.54	24.91

From Table 6. That the level of job performance of respondents in agricultural extension for the executive management in the field of the motivation process is described as average, tending to be weak, this is due to several reasons, including the weakness of an internal drive for human behavior that stems from the individual's self to satisfy specific needs.

The relationship between the level of job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq and the independent variables studied.

The research results showed that the age variable of the respondents in the category (40-54) years was 50.38%, the percentage of the academic achievement variable of the respondents was (87.22%) in the bachelor's degree category, and the percentage of respondents in the variable number of years of service in agricultural employment was 58.39% in the category (18-31) years, and the percentage of 60.15% in the variable number of years of service in agricultural extension was in the category (4-6) years, and in the variable participation in training courses, the percentage of workers in the category number of courses (2-4) was 66.92%, and that The respondents' attitude towards agricultural extension variable was in the neutral category (14-19), with a score of 42.86%, as shown in Table 7.

Table 7: Distribution of categories of respondents according to personal variables and their relationship to the job performance of the
executive management

Variables	Category	Number	%	Value t	
	(26-39) years	43	32.33	9.066**	
Age	(40-54) years	67	50.38		
	(55-69) years	23	17.29		
	Bachelor's	116	87.22		
Academic achievement	diploma	7	5.26	10.533**	
Academic achievement	Master's	8	6.02	10.555***	
	Ph.D	2	1.50		
	years (4-17)	22	16.54		
Number of years of service in agricultural employment	years (18-31)	80	60.15	12.620**	
	years (32-46)	31	23.31		
	years (1-3)	60	45.11		
Number of years of service in an agricultural campaign	years (4-6)	63	47.37	6.224**	
	years (7-9)	10	7.52		
	turn (2-4)	89	66.92		
Participation in training courses	turn (5-7)	30	22.56	5.120**	
	turn (8-10)	14	10.52		
	years (8-13) Negative	41	30.83		
The trend toward agricultural extension	years (14-19) Neutral	57	42.86	4.112**	
	years (20-24) Positive	35	26.31		

From Table 7. that the correlational relationships between the level of job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq. The Pearson correlation coefficient was used for all variables except for the educational level variable, The Spearman correlation coefficient was used for it, and the values of the Pearson correlation coefficient for the age variable were, Years of service in agricultural employment, number of years of service in agricultural extension, participation in training courses, the trend towards agricultural extension is (0.205), (0.234), (0.201), (0.321), and (0.264) respectively, and indicates a positive relationship between the variables. As for the educational level variable, the correlation value was (0.412) which indicates the presence of A positive relationship. The t-test was used to test the significance of the correlation, as shown in Table 7. The calculated t values were greater than the tabulated t value, this result indicates the presence of a positive significant correlation between the variables at the level of (0.01), Therefore, the hypothesis is invalidated. The null hypothesis, which posits a substantial correlation between the variables, is supported. This may be attributed to the positive nature of the personal factors, the greater the performance of the respondents in the executive management in their daily work, and this is reflected in the performance of agricultural extension workers in transmitting information at the same level better.

4-Problems of job performance of agricultural extension workers for the executive administration in the central governorates of Iraq.

The results of the research showed that the respondents suffer from problems when performing their daily work in agricultural extension, and 17.29% of the respondents suffer from (the employee is not aware or aware of the job, the tasks assigned to him, his duties, and his rights because they are an important part of his performance), and it had a relative importance of 3.86 degrees. In their daily work lives, as shown in Table 8.

 Table 8: Problems, percentage of respondents, and degree of importance of those problems that affect the job performance of the executive management

s	Problems	Importance of the problem	Number	%
1.	The employee is not aware or aware of the job, the tasks assigned to him, his duties, and his rights because they are an important part of his performance	3.86	23	17.29
2.	The organization's administrative organization in the job description is inaccurate in terms of tasks and duties for each position, with a small number of agricultural extension workers in the executive management.	2.99	12	9.02
3.	The management does not involve the employee in training courses from time to time to inform him of the updates that occur at work	3.08	16	12.03
4.	Means and aids are not available in agricultural work, and devices are available that do not encourage the performance of daily work	3.18	17	12.78
5.	Employees go through difficult periods from time to time and family or psychological problems affect performance in their jobs. No psychological or social support provides assistance, advice, and relief for them.	3.81	21	15.79
6.	Employees who have achieved success indicators are not honored, and attention is paid to employees who did not achieve the required level of progress or success during the evaluation period by supporting them with special meetings and follow-up and providing material and moral support.	2.87	9	6.77
7.	The organizational structure of the organization affects the procedures or policies working within the organization on the employee's performance, as the organization adopts a bureaucratic culture and policy in its work	1.67	6	4.51
8.	The performance criteria used in the evaluation are unclear and unfair to employees.	3.67	18	13.53
9.	Performance evaluation is not used to develop employees to higher levels, and there is bias in the performance evaluation process.	2.98	11	8.27

# Conclusion

- 1. It is concluded that the level of job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq is average and tends to decline.
- 2. It is concluded that the level of job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq in the areas of research ranged from average tending to low, and the field of the motivation process was the lowest level of performance with an average of 16.89 degrees, and this score is considered low among other fields, as well as the field of process Motivation Their average performance reached 19.43 degrees.
- 3. It is concluded that the relationship between the job performance of workers in the agricultural extension organization for the executive management in the central governorates of Iraq and personal variables is an inverse relationship. As the strength of the independent variable increases, the relationship between the two variables increases.
- 4. It is concluded that there are problems that employees working in the executive management suffer greatly from.

# Recommendations

The senior management of the agricultural extension organization in Iraq must set priorities in solving the problems of the executive management, which is in contact with farmers and works to develop them by introducing them to training courses, rewarding them materially and morally, and working to stimulate their motivation and desire to work, as well as setting priorities in the organization's decision to appoint Efficient leaders to achieve the objectives of extension work and to achieve appropriate communication between senior and executive management in a way that achieves positive results for them and is also reflected in achieving the objectives of agricultural extension, as well as increasing the number of agricultural extension workers who hold higher degrees in agricultural extension specializing in working in the executive administration.

# References

- 1. Arvis M. The job performance of employees in the organization a theoretical study. University of Biskra, Laboratory of Social Change and Public Relations in Algeria, Journal of Social Change, Algeria; c2018.
- Joan. Employee Performance, the nature of performance. Journal of Studies in the Sociology of Organizations, Laboratory of the Sociology of Organizations and Management; c2015.
- 3. Saliha S. Organizational climate and its impact on employees' job performance, a case study at M'hamed Bougherra University, Boumerdes, Master's thesis, specializing in organization management, Faculty of Economics, Commerce and Management Sciences, M'hamed Bougherra University, Boumerdes, Algeria; c2010.
- 4. Okasha AAM. The impact of organizational culture on the level of job performance, an applied study on Beltel communications in Palestine, Master's thesis majoring

in Business Administration, College of Islamic Commerce, Gaza; c2008.

- Rababah AM. Human Resources Management. Dar Al-Safaa Publishing and Distribution, Amman, 1<sup>st</sup> edition; c2003.
- 6. Abu Hatab SA. The effectiveness of the performance evaluation system and its impact on the level of employee performance, a case study on the Friends of the Patient Charitable Society. Master's Thesis, Islamic University of Gaza, Faculty of Commerce, Department of Management; c2009.
- 7. Al-Salami A. Managing Excellence: Management Models and Techniques in the Age of Knowledge. Good Management Library, Egypt; c2002.
- 8. Hadi SA. Total Quality Management: An Introduction to Outstanding Organizational Performance, International Conference on Outstanding Performance of Organizations and Governments, Ouargla University, Algeria; c2005.
- 9. Abu Siwar AQAH. The impact of strategic planning on institutional performance, organizational culture as a mediating variable, an applied study on the Autobash Automobile Company Limited, published doctoral thesis, University of Khartoum, Sudan; c2019.
- Alkathiri KGM, Mohamed M. The Organizational Performance Dimensions on Achieving Organizational Goals: A Case Study of the Minister's Office of Dhofar State, Oman, Journal of the University College of Knowledge; c2021. p. 60.
- 11. Abu Hamid HBS. The Impact of Material and Moral Incentives on Employees' Performance, Arab Journal for Scientific Publishing, 2020, 21.
- 12. Jihad AA. Factors Affecting Job Performance in Public Institutions, Comprehensive Multidisciplinary Electronic Journal, 2022, 46.
- 13. Abdel Hafeez AM, Al-Badri AQE, Al-Rafadi KM. Factors affecting the job performance of employees in the Benghazi municipal office. University of Benghazi Scientific Journal, 2019, 32(2).
- Al-Qaryouti MQ. Organizational Behavior the study of individual and group behavior in business organizations. 6<sup>th</sup> edition. Dar Wael for Publishing and Distribution. Oman. Jordan; c2012.
- 15. Al-Ghamdi AM. Learn about the most important factors that affect the performance of your employees. Mal newspaper; c2018. Available at: https://maaal.com/2018/09/112688-2/. 2018.
- Saleh JM, Man NB, Al-Hamdany MHS. Training Requirement of Agriculture Extension Officers in Iraq. American-Eurasian J Agric. &Environ. Sci. 2016;16(1):60.
- 17. Al-Bayti HMA. Directing employees' administrative behavior towards creativity (Microsoft as a model). Al-Bayti's scientific blog. Available at: https://2u.pw/MxWue0. 2022.
- Al-Hamdullah A. Principles of Agricultural Extension. Dar Al-Kutub Al-Ilmiyyah for Publishing and Distribution, Cairo; c2016.
- 19. El-Sayed AIB. Some factors affecting agricultural extension workers' performance of their job tasks in the North Upper Egypt region. Doctoral thesis, Department of Agricultural Economics, Faculty of Agriculture,

International Journal of Agriculture Extension and Social Development

Fayoum University, Egypt; c2005.

20. Al-Sammak MAS. Scientific Research Methods, Foundations and Applications. Al-Yazouri Scientific Publishing and Distribution House, Jordan, Amman; c2019.