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### NDRI's dairy business school model through the lens of aspiring dairypreneurs

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#### Abstract

India is the leading milk producer in the world with sustained growth. The dairy sector involves more than 30 million small producers owning 1 – 2 animals forming an essential part of the rural economy and serving as an important source of employment and income. The dairy sector offers profitable business opportunities to farmers who are aspiring to become dairypreneurs in the era of entrepreneurship. Dairy Business School can help dairy farmers to start entrepreneurial ventures through capacity building. The Dairy Business School model is a school for dairy farmers to develop their capabilities and entrepreneurial skills. It was organized at Expert Institute i.e., NDRI, Karnal for aspiring dairypreneurs with an aim to develop their capabilities, entrepreneurial and management skills in dairy. The Dairy Business School was conducted by selecting the farmers from 6 peripheral districts of Expert Institute comprising 180 farmers. From 180, 30 were selected as participants for school based on Entrepreneurial Behaviour Index developed for the study. After completion of the Dairy Business School, the attitude of the emerging dairypreneurs was measured using a developed scale for the study. Around 67.86 per cent of farmer participants had favourable attitude towards the Dairy Business School model followed by more favourable (25.00%) and less favourable (7.14%) attitude. The independent variables of participant dairypreneurs like Annual Income, Group Orientation, Motivational Factors, Market Intelligence, Mass media exposure and Information seeking behaviour were positively correlated with attitude towards DBS.

**Keywords:** Dairy business school, attitude, entrepreneurial skills and dairypreneurs

#### Introduction

India has world's largest dairy herd contributing 23 per cent of global milk production. Around 8.4 million small and marginal dairy farmers' directly and indirectly depend on dairy sector for their livelihood, out of which 71 percent are women (Agriculture Skill Council of India report, 2019) [1]. As more than 30 million small producers in India, each raising one or two cows/buffaloes is dependent on milk production. Development in the dairy sector makes multifarious contribution to overall welfare of India's rural population in terms of generating more employment opportunities, especially for the marginal and small farmers and landless laborers, alleviating poverty and stabilizing farm income. However, despite large livestock population and good growth in dairy sector, poorer livestock producers are left behind. The government along with various institutes and extension approaches has taken many initiatives to improve the livelihood of the dairy farmers.

Over the years, regular milk sale has helped farmers to move from subsistence to market-based income. Further, improving capabilities of farmers in financing and improved milk marketing along with dairy development policies have potential to reduce the cost of milk production to improve

their livelihood (Torsten *et al*, 2003) [6]. In the era of entrepreneurship, dairy farmers have huge potential to build their own enterprises to stabilize their incomes. The farmers can explore the areas like improving productivity of milch animals, fodder sale, organic milk production, animal trading, processing and marketing of milk and milk products to start their business. Thus, to empower and educate the farmers to take up dairy entrepreneurship, Dairy Business School (DBS) has been taken up by National Dairy Research Institute (NDRI), Karnal.

DBS aims to implant entrepreneurial behaviour among farmers. DBS involves capacity building of farmers with respect to dairy production, processing and marketing aspects and linking to them to the value chains (Gayathri *et al*, 2022) [3]. The dairy farmers who were interested to become dairypreneurs were selected as participants based on Entrepreneurial Behaviour Index developed for the study. The school was organized to DBS participant farmers in 2021 at NDRI. The study was conducted to know the attitude of DBS participants towards Dairy Business School towards achieving their aim of dairy entrepreneurship.

## Methodology

The study was conducted at ICAR- National Dairy Research Institute, Karnal which being an Expert Institute to organize Dairy Business School (DBS). A multi stage sampling was followed to select the respondents for the study. The adjoining districts of Expert Institute i.e., Karnal, Panipat, Kurukshetra, Yamuna Nagar, Jind and Kaithal were selected for study. From each district, two villages were randomly selected and 15 dairy farmers from each village was selected on the criteria's like having more than two milch animals, interested in dairy business and age less than 50 years which constitute sample size of 180. From the 180 farmers, 30 were selected for Dairy Business School model based on Entrepreneurial Behaviour Index developed for the study. These selected farmers who wanted to become dairypreneurs actively participated in Dairy Business School among which 28 farmers were eligible for certificates.

An attitude scale was constructed to measure the attitude of Dairy Business School among the farmer participants by following Likert type summated rating scale. After item collection and editing of the items on six major dimensions (General aspects of DBS; DBS curriculum; Experts competency; Utility of DBS; Infrastructure facility; and field exposure and practical classes), relevancy test of items was done with help of 63 experts from dairy science, social scientists and Ph.D. research scholars of extension and economics. Pretesting of the attitude scale was done using a small sample size of fifteen from non-sampling region. The final scale consisting of 45 statements was administered to the 28 farmer participants of Dairy Business School for the data collection on five-point continuums *viz.*, strongly agree (SA), Agree (A), natural (N), disagree (DA), and strongly disagree (SDA) with a score of 5, 4, 3, 2 and 1 respectively for positive statements and opposite scoring pattern for negative statements. Further analysis was done using the total attitude score of participants for categorization and calculated Mean score and ranking.

## Results and Discussions

### Level of attitude towards Dairy Business School model

The results given in Table 1 reveals that majority of the farmer participants (67.86%) had favourable attitude towards Dairy Business School model whereas 25.00 per cent had more favourable attitude and 7.14 per cent had less favourable attitude towards Dairy Business School model. The probable reasons for favourable attitude towards model may be Dairy Business School was organized according to the needs and interest of the participants who wanted to become dairypreneurs. The curriculum of DBS has sessions organized for the participants in areas of dairy production, processing and marketing to develop their capabilities, entrepreneurial and decision-making skills through capacity building programmes. The participants directly interacted with experts of NDRI under different division, financial institutions and successful dairypreneurs to gather ideas and motivation to start their ventures in dairy. The results are in line with study of Alok Kumar Sahoo *et al.*, 2021<sup>[2]</sup> that most of the farmers had favorable attitude towards IARI-Post Office Linkage Extension Model.

**Table 1:** Distribution of the farmer participants on the basis of their attitude towards Dairy Business School model

Sl. No	Level of attitude	f	%	Mean = 211.03 SD =2.30
1	Less favourable	2	7.14	
2	Favourable	19	67.86	
3	More favorable	7	25.00	

### Attitude of farmer participants towards Dairy Business School model under different dimensions

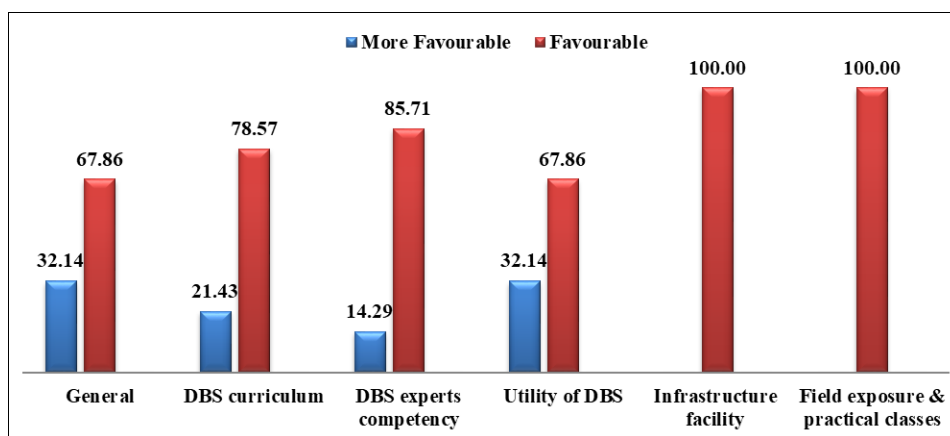
The attitude towards DBS model was measured using developed scale consisting of 6 dimensions and 45 statements from 28 emerging dairypreneurs who participated in Dairy Business School at NDRI as shown in Table 2. The statement under "General Information" dimension *viz.*, 'The DBS motivated farmers to start dairy business' and 'The farmer participant receives certificates after DBS' were ranked first with mean score of 5.00. The results are in line with Joanna Chilemba and Catherine Ragasa (2018)<sup>[5]</sup> who found that farmers were very satisfied and received certificates for FBS attendance. Whereas the statement 'The DBS is a well planned school for dairy farmers' was ranked last with mean score of 4.64. The statements 'The information during sessions was communicated in local language', 'Conducted classes both on campus as well as off-campus' and 'The syllabus covers the aspects from dairy production, processing and marketing' was ranked first with mean score of 5.00 and the statement 'The course curriculum was proper mix of theory and practical classes' was ranked last with mean score of 3.00 under "DBS curriculum" dimension.

Under "DBS experts competency", the statement 'Farmer participant found answers to their doubts from experts' was ranked first whereas the statement with mean score of 4.29 *i.e.*, 'Experts deal with which is not required by farmer participants' ranked last. The statement 'DBS provided platform farmers to interact scientist directly' was ranked first with mean score of 5.00 and the statement 'The farmer participants can easily obtain financial support for their dairy enterprise/business' was ranked last with 4.07 mean score under "Utility of DBS" dimension. The statement under "Infrastructure facility dimension *viz.*, 'The physical facilities during sessions was good' under was ranked first with mean score of 5.00. Whereas statement 'The transport facilities were not adequate to travel to practical classes' was ranked last with 4.71 mean score. The statements 'The field exposure visits was useful' and 'The exposure visit to successful dairy entrepreneurs motivated the participants of DBS' were ranked first with mean score of 5.00 under "Field exposure and practical classes" dimension.

Further analysis of the statements shows that cent per cent farmer participants had favourable attitude towards "Infrastructure facility" and "Field exposure and practical classes" (Fig.1). The organization of Dairy Business School to participant farmers at NDRI campus with help of well established infrastructure facilities like Animal farm, forage field, Artificial Breeding Research Centre, Dairy processing labs, Experimental Dairy and Technology Business Incubator has resulted into accumulation of more knowledge and wisdom in field of dairy made them to have positive

attitude towards DBS. In case of General Information dimension under DBS model, more than half (67.86) of the participants had favourable attitude and 32.14 per cent of participants were having highly favorable attitude. Under DBS curriculum dimension, three fourth (78.57%) of participants had favourable attitude and 21.43 per cent had highly favourable attitude. The curriculum of Dairy Business School was developed by conducting need assessment of participant farmers which included dairy production, processing and marketing sessions to improve the capabilities of the farmer participants to take up dairy business. The results are in line with Khusyal *et al.*, (2017) [4], who reported that most of the trained farmers had favourable attitude towards training methodology followed by KVK, Shahdol. Around 85.71 per cent of participants had favourable attitude towards DBS experts competency but 14.29 per cent had highly favourable attitude. Experts in

the area of dairy production and processing are one of the main pillars of NDRI’s DBS model. Experts having wide experience, strong subject knowledge and skills were involved in empowering and mentoring the farmer participants to take up dairy entrepreneurial activities resulted towards positive attitude of DBS. With respect to utility of DBS, than half (67.86) of the participants were favourable and 32.14 per cent of participants were highly favorable. Dairy Business School has helped the participant farmers to improve their decision-making skills by developing their knowledge base and expanding their experiences through exposure visits to the successful dairy entrepreneurs and farms around Karnal. The participant farmers discussed their business ideas with Experts of NDRI, financial institutions and others to start their dairy enterprises.



**Fig 1:** Distribution of DBS participants on the basis of their attitude towards different dimensions of Dairy Business School model

**Association between attitude of dairypreneurs towards DBS model and selected independent variables**

An examination of the findings in Table 3 shows that Annual Income, Group Orientation, Motivational Factors, Market Intelligence, Mass media exposure and Information seeking behaviour were positively and statistically significantly correlated with attitude of DBS participant farmers. Age was negatively and statistically significantly correlated with attitude of DBS participant farmers. From association, it could be in inferred that DBS participant

farmers who were young had positive attitude compared to older generation reason being younger generation were more interested to take risk and to explore business options in dairy entrepreneurship to earn better livelihood. This findings with consistent with findings of Sayak *et al.*, (2023) [7] who found that the estimated annual income, social participation and economic motivation were found significant and positively associated with attitude of the farmers of IARI-VO adopted village.

**Table 2:** Statement wise attitude of dairypreneurs towards Dairy Business School model

Sl. No	Statements	Total score	Mean score	Rank
<b>1.General Information</b>				
1.1	The DBS is a well planned school for dairy farmers	130	4.64	VII
1.2	The farmers under DBS was selected according to interest and eligibility criteria	136	4.86	II
1.3	Unique opportunity to farmers for undergoing need based sessions to start their enterprise	131	4.68	VI
1.4	The DBS should be organized to all the farmers who are interested	132	4.71	V
*1.5	The DBS is not useful for small dairy farmers	131	4.68	VI
1.6	The DBS seeks feedback from farmer participants	133	4.75	IV
1.7	The DBS motivated farmers to start dairy business	140	5.00	I
1.8	The DBS is better than the other farm schools in the participant area	136	4.86	II
*1.9	Farmer participants did not receive any support from DBS	135	4.82	III
1.10	The farmer participant receive certificates after DBS	140	5.00	I
*1.11	Lack of adequate follow up after DBS	131	4.68	VI
<b>2.DBs curriculum</b>				
2.1	The course content was very useful for farmer participants	123	4.39	V
2.2	The course curriculum was proper mix of theory and practical classes	84	3.00	VIII

*2.3	Course content was not well designed	132	4.71	IV
*2.4	The syllabus selected to teach farmers under DBS are not according to the needs of them	133	4.75	III
2.5	The DBS sessions was planed according to availability of time and cropping season	134	4.79	II
2.6	The classes under DBS were well planned	133	4.75	III
2.7	The information during sessions was communicated in local language	140	5.00	I
2.8	Conducted classes both on campus as well as off-campus	140	5.00	I
*2.9	The teaching was not innovative under DBS	121	4.32	VI
2.10	The duration of each class under DBS was comfortable	100	3.57	VII
2.11	The syllabus covers the aspects from production, processing and marketing	140	5.00	I
<b>3.DBs experts competency</b>				
3.1	Experts are very knowledgeable and supportive	138	4.93	II
*3.2	Experts deal with which is not required by farmer participants	120	4.29	VI
3.3	Experts spare sufficient time for discussion	138	4.93	II
3.4	Experts have field experience	133	4.75	IV
*3.5	There is lack of proper co-ordination between organizers	121	4.32	V
*3.6	Experts did not had skills to teach scientific aspects of dairy	134	4.79	III
3.7	Experts communicated in local language during DBS sessions	133	4.75	IV
3.8	Farmer participant found answers to their doubts from experts	140	5.00	I
<b>4.Utility of DBS</b>				
4.1	The DBS helps dairy farmers to become entrepreneurs	130	4.64	III
4.2	The farmers become more creative after attending DBS	126	4.50	V
4.3	The DBS inculcated better decision making among farmer participants	133	4.75	II
4.4	The farmer participants can easily obtain financial support for their dairy enterprise/business	114	4.07	VII
*4.5	There is no need of DBS as this is not helpful for farmers to develop entrepreneurial skills	129	4.61	IV
4.6	The DBS helped participants to improve their income	121	4.32	VI
4.7	DBS provided platform farmers to interact scientist directly	140	5.00	I
<b>5.Infrastructure facility</b>				
5.1	The class rooms were well arranged	138	4.93	II
5.2	The physical facilities during sessions was good	140	5.00	I
5.3	The boarding and loading was good at expert institute	137	4.89	III
*5.4	The transport facilities were not adequate to travel to practical classes	132	4.71	IV
<b>6.Field exposure and practical classes</b>				
6.1	The practical classes was organized by skilled persons	139	4.96	II
6.2	The field exposure visits was useful	140	5.00	I
6.3	The practical's were conducted according needs of farmer	138	4.93	III
6.4	The exposure visit to successful dairy entrepreneurs motivated the participants of DBS	140	5.00	I

**Table 3:** Relationship between profile characteristics of DBS participants with attitude

Independent Variables	'r' value
Age	-0.379*
Education	0.130
Experience	0.097
Land Holding	0.038
Herd size	0.026
Milk production	0.295
Annual Income	0.419*
Group Orientation	0.415*
Motivational Factors	0.521**
Management orientation	0.209
Market Intelligence	0.545**
Social Participation	0.240
Extension Contact	0.172
Mass media exposure	0.592**
Information seeking behaviour	0.502*

\*\*Significant at the 0.01 level of probability, \*Significant at the 0.05 level of probability.

Furthermore to identify set of independent variables contributing maximum attitude towards DBS model, the stepwise multiple liner regression was carried. As result, out of fifteen variables, four variables were identified as most contributing factors towards attitude of DBS model. The data in table 4 reveals that milk production, group orientation, social participation and information seeking

behaviour had significant contribution to the attitude. The R<sup>2</sup> value is 0.762 which indicates that about 76.20 per cent of variance in attitude towards DBS model could be explained by the selected independent variable for the study.

**Table 4:** Multiple linear regression analysis of selected independent variables with Attitude towards Dairy Business School model

Sl. No	Independent Variables	Regression coefficient	Standard error	't' value
1	Age	-0.072	0.080	-0.906
2	Education	-0.147	0.362	-0.405
3	Experience	-0.054	0.077	-0.705
4	Land Holding	-0.200	0.194	-1.033
5	Herd size	-0.159	0.204	-0.780
6	Milk production	-0.076	0.028	-2.752**
7	Annual Income	0.000	0.000	1.651
8	Group Orientation	1.483	0.544	2.726*
9	Motivational Factors	-0.016	0.293	-0.055
10	Management orientation	0.064	0.172	0.375
11	Market Intelligence	0.103	0.657	0.157
12	Social Participation	0.288	0.180	1.597*
13	Extension Contact	0.083	0.126	0.661
14	Mass media exposure	0.205	0.849	0.241
15	Information seeking behaviour	-0.278	0.078	-3.548*

R<sup>2</sup>=0.762, \*\*Significant at the 0.01 level of probability, \*Significant at the 0.05 level of probability.

## Conclusion

The study concluded that majority of farmer participants had favourable attitude towards Dairy Business School model of NDRI. It is recommended to adopt DBS model to develop the capabilities of farmers to take up entrepreneurship, especially to small and marginal farmers. Dairy being the most engaged enterprise in the rural areas will have huge impact on income levels of the farmers through dairy entrepreneurship. The study revealed that the farmer participants were further interested to take up DBS model of NDRI as diploma course to strengthen their entrepreneurial skills and dairy enterprises. Annual Income, Group Orientation, Motivational Factors, Market Intelligence, Mass media exposure and Information seeking behaviour of the farmer respondents were positively and statistically significant with attitude towards DBS model.

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